

Internet Services



Computing Seminar 23rd May 2007

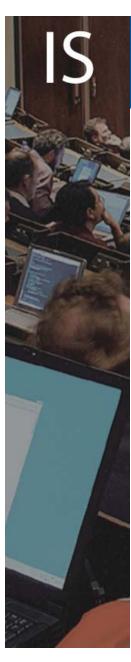
- The CERN Search Service

Andreas Wagner (CERN IT/IS)

- The Future of Search

Torstein Thorsen, (VP, Tech. Lead, FAST, Norway)





Internet Services





The CERN Search Service

Computing Seminar 23rd May 2007 Andreas Wagner – CERN IT/IS







Search Technology at CERN

Outline

- The CERN Search Project
- A CERN Search Solution using FAST ESP



Search Technology at CERN

- A wide range information and documentation is available at CERN and more is produced every day:
 - Scientific documents
 - Engineering documents
 - Administrative documents
 - Web-pages
 - Minutes of meetings.
 - etc.
- Depending on their nature, they are stored in different document collection systems such as:
 - CERN Document Server (CDS),
 - Electronic Document Handling (EDH),
 - Engineering Data Management Service (EDMS),
 - websites and databases.
- Being able to easily locate and access this information can benefit every CERN user.



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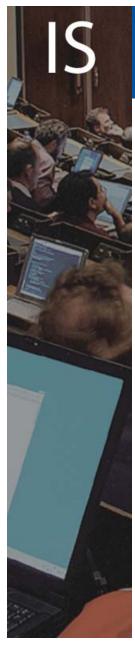
Search Technology at CERN so far (I)



- AIS Administrative Documents:
 - What: Index of administrative documents such as: purchase orders, Leave requests, contracts etc.
 - **Size:** ~2.5 million documents
 - How: Various application specific solutions used (Oracle Intermedia, "ht://Dig") foreseen
 - Who: Database and Engineering Services (IT-DES) group







Search Technology at CERN so far (II)



CDS – CERN Document Server

- What: Covers preprints, articles, books, journals, photos, videos, exhibition objects, and more.
- Size: ~900,000 bibliographic records in ~500 collections including ~350,000 full-text documents
- *How:* Search engine provided by CDSware.
- Who: CDS team
- Indico/Agenda
 - What: Conference contributions and talks, minutes etc.
 - **Size:** ~120,000 documents
 - How: Search engine provided by CDSware
 - Who: CDS team





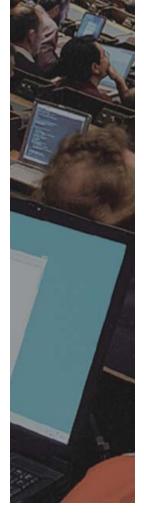
Search Technology at CERN so far (III)



- CERN Web Intranet Search:
 - What: Search collection of CERN intranet Web pages.
 - *How:* Search with Verity Ultraseek search engine software.
 - Who: CERN Web Services
 - Size: ~ 1,000,000 Web pages/documents

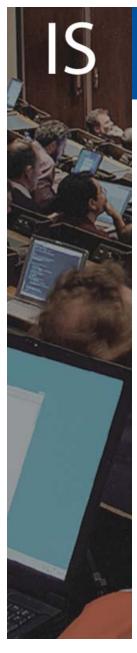
• EDMS:

- What: CERN engineering document collection.
- How: Oracle search on metadata, limited/no full text search
- Who: EDMS team in TS department
- **Size:** ~ 1,000,000 documents







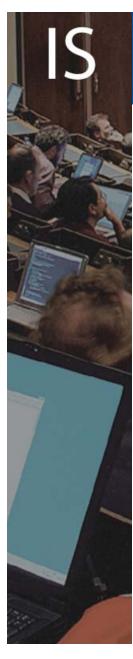


Search Technology at CERN so far (IV)



- Xfind User Support Knowledgebase:
 - What: Access to QAs, CERN Computer Newsletter, Technical Writeups (cernlib), Service descriptions, computer book shop catalogue
 - Size: <50,000 documents
 - *How:* Search with xfind search engine
 - Who: User and Document Services Group
- and others: e.g. CERN Library, Buildngs, etc





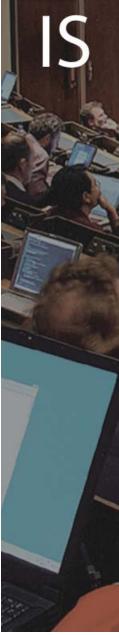
Scale: Number of Documents



Collection	Number of Documents
Admin documents	~ 2,500,000
CERN Web Intranet	~ 900,000
EDMS	~ 1,000,000
CDS	~ 1,000,000
Agenda/Indico	~120,000
Xfind (knowledgebase)	< 50,000
Total	~ 5 - 6 million documents







The CERN Search Project



Motivation for a CERN wide Search

- "Search solutions" exist in several units
 - \rightarrow try to find synergies
- Information dispersed:

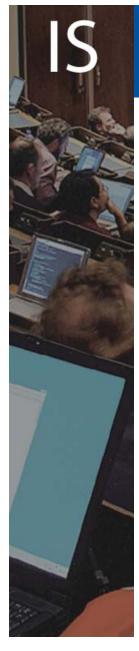
"You have to know already where to find the document of interest before you start looking"

\rightarrow create single search entry point for users



The CERN Search Project - 10

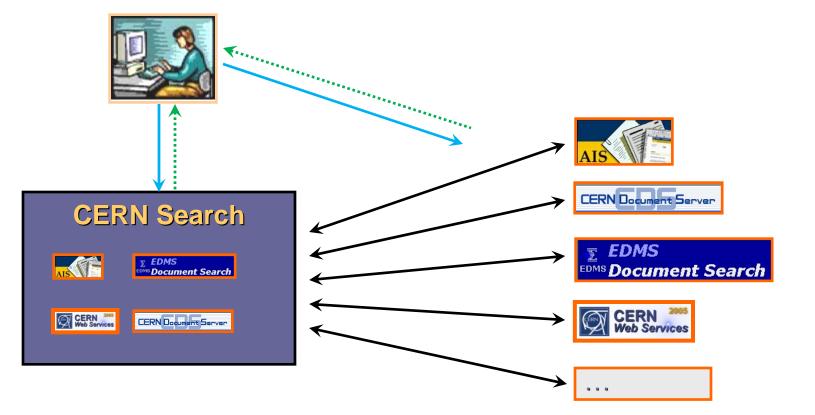




CERN Wide Search



- A common search infrastructure



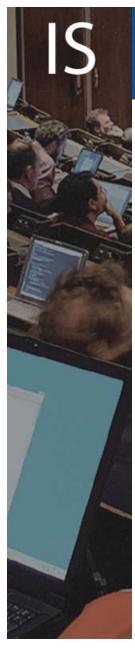


CERN Search Project



- A CERN Search solution to provide a service
 - for users
 - for service providers
- Design/build a solution based on one (commercial) product to fulfill the requirements of all described activities above and possibly also other units
- Start of project in early 2006





CERN Specific Requirements

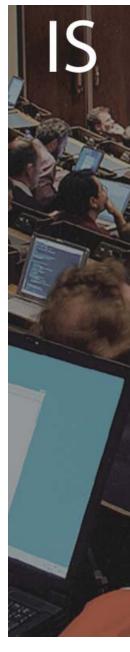


- Indexing of a variety of document collections
 - Web pages, DBs, administrative/engineering/scientific documents, mailing lists, ...
 - Various document formats
 - Document meta data / full text documents

• Authentication/Authorization

- Access Restrictions
- Public / Collections / Documents
- Confidentiality of documents
- User Roles

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CERN Specific Requirements (II)



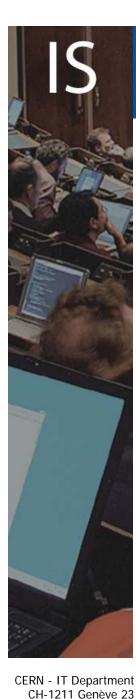
- Are CERN requirements unique ?
 - No, Enterprise Search is commodity

at the same time:

- Products are evolving & not easy to compare
- "out-of-the-box" solution does not exist
- Implementing suitable solution challenging
- Enterprise search products:

. . .



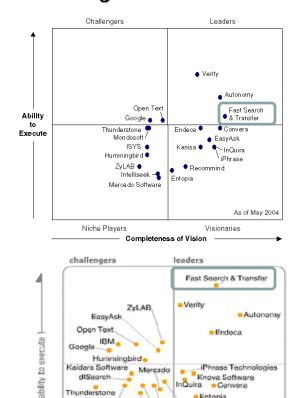


Switzerland

www.cern.ch/it

Enterprise Search Providers (I)

Gartner Report: "Magic Quadrant for Information Access Technology, 2004-2006"



Entopia.

Inxight Software

As of October 2005

Recommind

visionaries

ISYS Search Software

- completeness of vision -

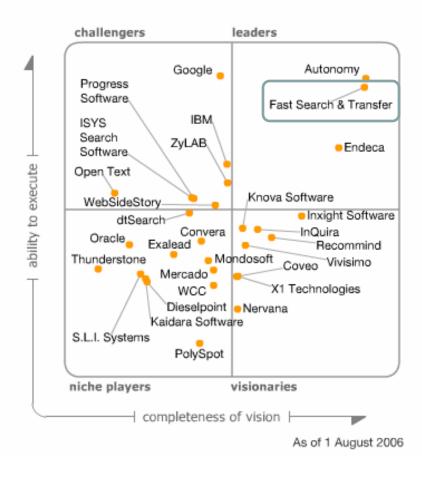
Thunderstone

Mondosoft

Dieselpoint

niche players

Vivisimo





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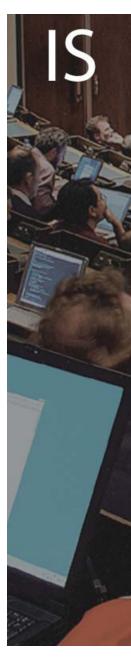


Enterprise Search Providers (II)



- Dynamic market with a few major players see Gartner "Magic Quadrant for Information Access Technology"
- Choice was made to base our implementation on FAST ESP:
 - FAST is one of the leaders in Information Access Technology
 - Top ranked in magic quadrant
 - Wide range of clients in many areas
 - FAST ESP: Powerful and flexible product
 - European company

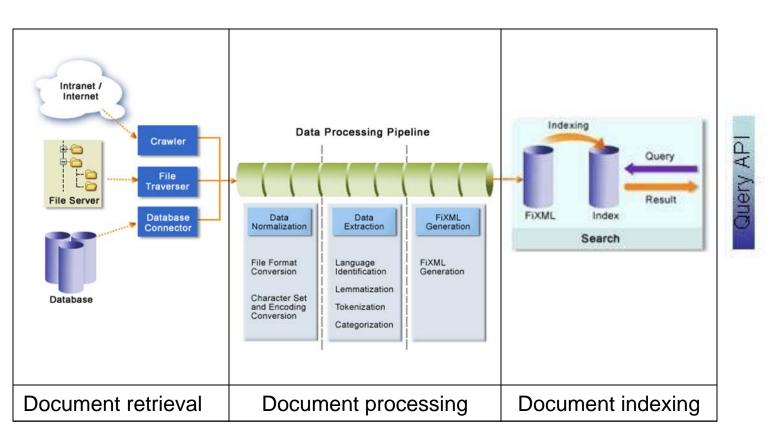
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FAST ESP Architecture



Document Content Flow



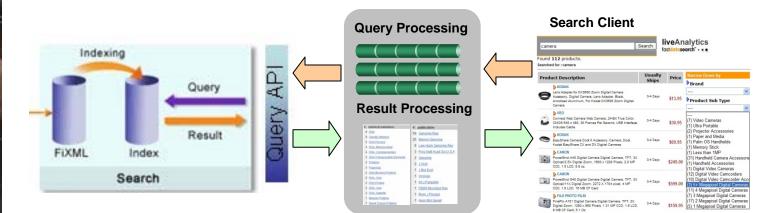




FAST ESP Architecture

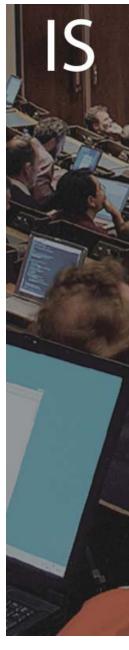
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Searching









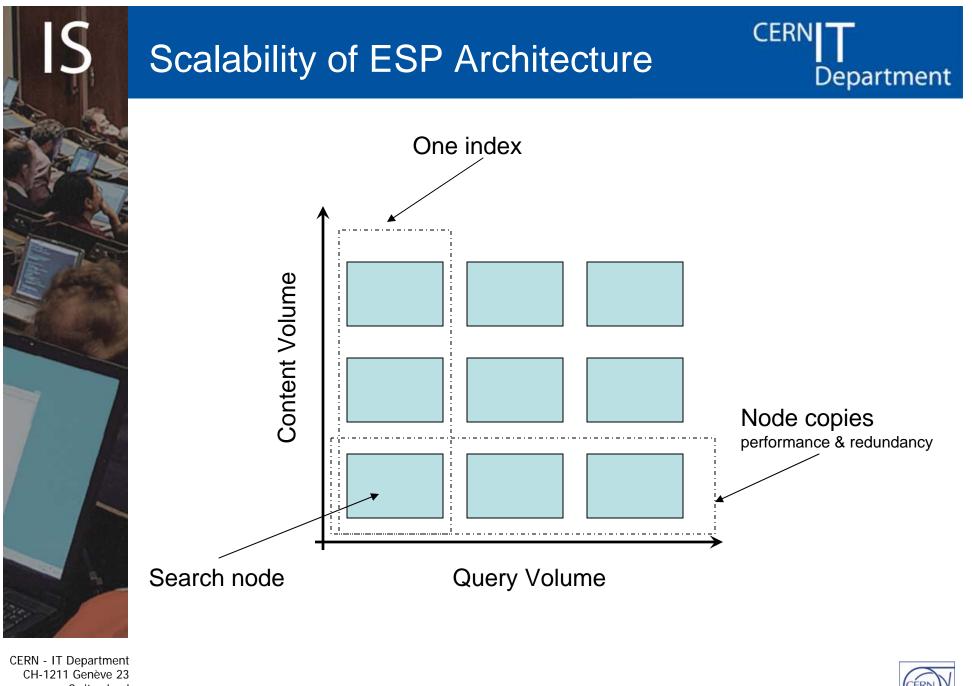
FAST ESP Architecture



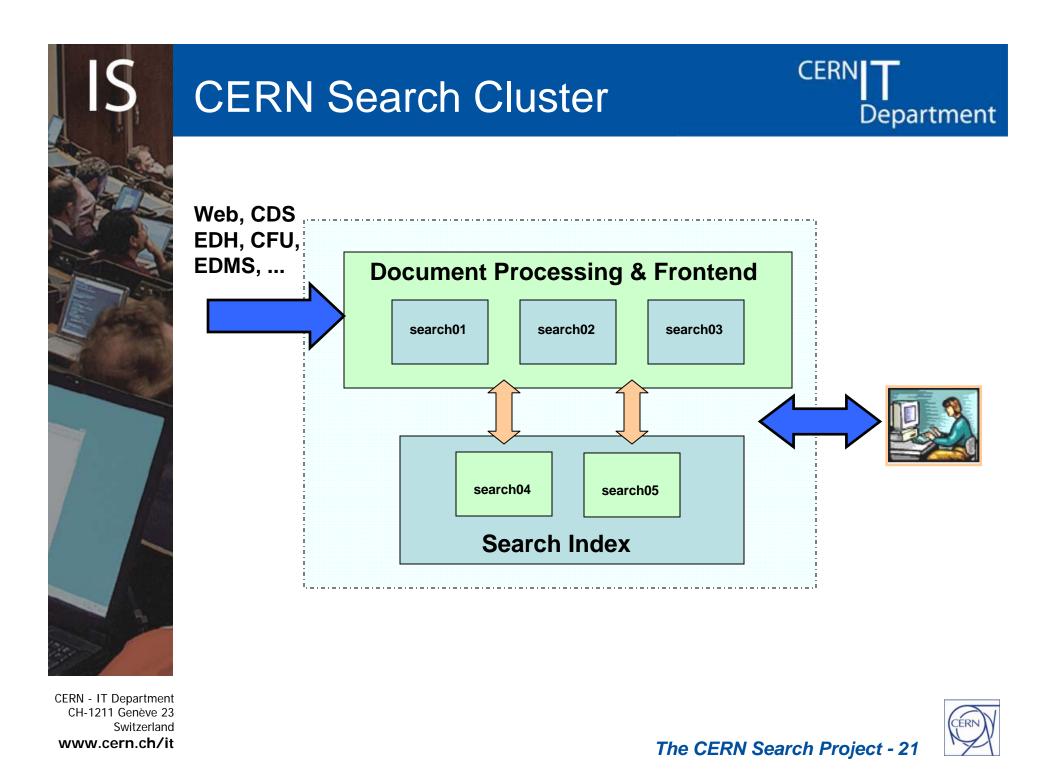
- Highly modular design, very powerful and flexible
- Important Design Considerations for CERN Search Implementation:
 - Scalability
 - Performance
 - Availability, redundancy
 - Authentication/Authorisation model for sensitive content

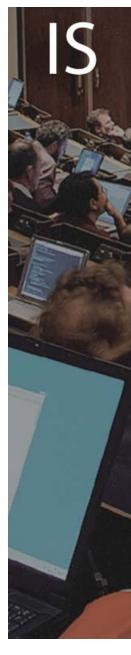






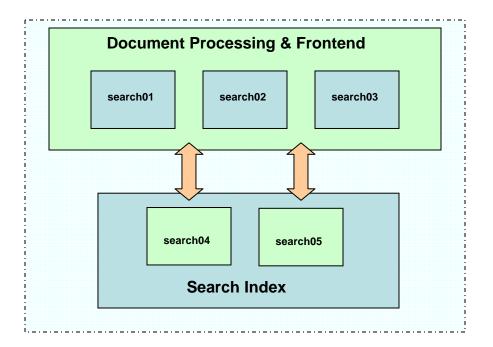
CH-1211 Genève 23 Switzerland www.cern.ch/it





Node layout

- Search01:
 - production search frontend
 - anchor server
 - some document processing
- Search02:
 - development search frontend
 - document processing
- Search03:
 - admin node
 - crawler
 - database connector
- Search04:
 - indexer
 - search engine
- Search05:
 - search engine



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The CERN Search Project - 22



Collection Status



Collection Overview	Document Processing S	Search View	System Managemer	
System Overview	Logs D	ata Sources	Matching Engines	
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CERN Search Status



- In February 2007:
 - CERN Search went into production replacing the previously used Ultraseek Search Engine.

http://cern.ch/search







Search
Search



	CERN Search
Advanc	ed search Help
We	Presently about 1 million CERN Web pages are indexed. are working on making other document collections such as CDS, EDHS, EDH, etc. available soon.
Searc	h other Internal CERN Sources CERN Index Pages (main activities): <u>Alphabetic</u>
	CERN Phone Book (people's email, computer accounts, location) Cern Phone Book (people's email, computer accounts, location) Go to the Phone Book for detailed search
	CDS - CERN Document Server (preprints, books, periodicals, reports, photos) Search Clear Go to the <u>CERN Document Server</u> for detailed search
	EDMS - CERN Engineering Data Management Service (CERN and LHC technical data) Go to the EDMS Service for detailed search
	User feedback and Comments - About CERN Search - Help Pages Powered by FAST (© CERN 2007





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Advanced Search UI







Search Results



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Advanced search Help Advanced search New search	
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2 SR-related Accelerator Physics Issues [77 KB] WEB SR-RELATED ACCELERATOR PHYSICS ISSUES Laurent Farvacque European Synchrotron Radiationthe radiation, both in space and time domains. In terms of accelerator physics, this means smaller emittances, higher currents, shorter http://cern.ch/AccelConf/e96/PAPERS/ORALS/WEY0 1T.PDF	Formats Language
3 Accelerators & Beam Physics Group [1 KB] WEB AB / Accelerators & Beam Physics Group Mandate Organisation & Sections Organigramme Bibliography Info 25 years photos of Linac-2 Accelerators at CERN AB-Dep Activities AB-Dep Admin. Grey Book http://wwwslap.cem.ch/	Refine your search using these keywords found in the results
4 Introductory material to Accelerator Physics [5 KB] WEB References on Accelerator Physics R&D andof Particle Accelerators: Theory ofAccelerator Physics Springerpreprint Sites for Accelerator Physics FurtherHigh Energy Accelerators, A.W. Chaoimpedance in modern accelerators, S.A. HeifetsAdvanced School on Accelerator Physics, 20 Sep-1 http://cern.ch/ab-abp-ric/ap-literature.htm	laroe hadron collider (2.92) f zimmermann (1.82) point 8 (1.68) dvnamic aperture (1.67) a rumolo (1.58) e benedetto (1.52) fruggiero (1.41) w herr (1.41)
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71 hit(s)	Sort by date	1 - 10 Next>	





Pilot Search Backend for CFU

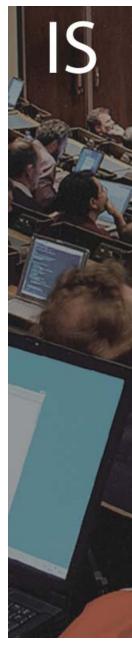
- CFU data in protected collection
- Indexing of per document ACLs

CONTRACT FOLLOW UP			
RN Contract Follow Up	wagner Search		
News			
- Main Menu	<u>CFU for STORES</u>		
Your Purchase Procedures	. Utilities		
Divisional Requests Divisional Requests Advance Information Publications DR Summary	Search CFU Exit CFU View your access rights Report Navigator		
Market Surveys Market Surveys MS Summary	Useful links <u>A Guide to AlSmedia</u> Abstract of CERN Purchase		
Invitations to Tender and Price Enquiries Invitations to Tender & Price Enquiries IT/PE Summary	Procedures		
Contracts Supplies & Other Contracts Industrial Services Contracts Protocols, Addenda and Amendments Contract Financial Milestones Contracts Summary Proposals to Award Interface with SIRIAC Safety documents and Documents on Completion			
Purchase procedure links Enance Committee Meetings & submitted Documents Other Committees & Meetings Referential data			
For problems or comments send email to ais support@cern.ch	New users, please try the CFU QUICKTO		



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Next Steps



- Including additional document collections
 - EDMS, Buildings
- Search Backend for new CFU
 - CFU data in private collection with per document ACLs
- Adding administrative documents
 - Database field mapping to index profile done
 - Mapping of Foundation roles to AD groups
- Explore additional information sources:
 - Mailing list archives
 - Sharepoint Web sites
 - etc.





Questions ?



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