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SAM recalculation policy

- The spuriously reported A/R failures must have been due to problems in the monitoring infrastructure.
- The maximum delay for submission of GGUS tickets for recalculation must be respected:
it is **10** days after the drafts of the availability reports were sent around by WLCG project office.
Tickets submitted too late may be refused.
- A/R recalculation requests will be accepted if they are relevant to the site MoU commitment or concern time ranges of sufficient length:
 - ◆ For T1 sites:
 - ◇ if only the corrected A/R will meet the 97% threshold;
 - ◇ or if the total concerned time ranges exceed 20 hours.
 - ◆ For T2 sites:
 - ◇ if only the corrected A/R will meet the 95% threshold;
 - ◇ or if the total concerned time ranges exceed 20 hours.

This topic: LCG > RecalculationPolicyForSAM

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